



Process Management in Design and Construction

Rachel Cooper, Ghassan Aouad, Angela Lee, Song Wu, Andrew Fleming, Michail Kagioglou

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To deliver a construction project on time, at cost and of appropriate quality, it is critical to manage the design and construction process effectively...

This book provides a comprehensive introduction to the field of process management in design and construction in order to meet the business needs of the construction industry as they change in today's highly competitive global environment.

It identifies the current state of the industry in the process management field, describing trends and developments (including information technology), and demonstrates these through case study evidence. Practical guidance is offered by identifying potential pitfalls, illustrating best practise drawn from construction and appropriate manufacturing applications. The overall approach is a holistic one, based on practical experience gained throughout the past decade both in the academic and industrial environments, including leading a number of research projects on process and IT related topics in construction and manufacturing industries.

Process Management in Design and Construction will provide students on construction and project management related courses with a description of the state of process management in design and construction - including current process models – as well as a future vision based on up-to-date research findings and good practice in the construction industry. The book also offers practical guidance to industrial and consultancy organisations on undertaking and implementing process management projects - including re-engineering their customer delivery processes through effective project

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