



# Construction Operations Manual of Policies and Procedures, Fifth Edition

*Sidney Levy, Andrew Civitello*

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### **COVERAGE INCLUDES:**

- Company organization and quality assurance program
- Company and project administration
- General contracts
- Project engineering
- Site superintendence
- Safety and loss control
- Design-build project administration
- The preparation and processing of change orders
- Claims, disputes, arbitration, and mediation
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